AMENDED IN ASSEMBLY AUGUST 18, 2000

AMENDED IN ASSEMBLY JULY 3, 2000

AMENDED IN ASSEMBLY JUNE 15, 2000

AMENDED IN SENATE MAY 26, 2000

AMENDED IN SENATE MAY 1, 2000

## **SENATE BILL**

No. 2029

## **Introduced by Senator Figueroa**

February 25, 2000

An act to amend and repeal Section 7001 of, to amend, repeal, and add Sections 7003 and 7007 of, to amend, repeal, add, and repeal Section 7002 of, and to add and repeal Sections 7000.6, 7011.2, and 7021 of, the Business and Professions Code, An act to amend Sections 7001, 7002, 7003, 7007, 7011.7, 7065.05, and 7164 of, to amend and repeal Section 7000.5 of, to add Sections 7021 and 7159.3 to, and to add and repeal Section 7092 of, the Business and Professions Code, relating to contractors.

## LEGISLATIVE COUNSEL'S DIGEST

- SB 2029, as amended, Figueroa. Contractors' State License Board.
- (1) The Contractors' State License Law provides for the creation of the Contractors' State License Board with 13 members, and provides for the appointment of a registrar of the board and various other administrative staff positions. Under existing law, these and other related provisions will

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become inoperative on July 1, 2001, and will be repealed on January 1, 2002.

This bill would require the board to conduct various studies and reviews, and to report to the Department of Consumer Affairs and the Legislature by —February October 1, 2001. This bill would ereate a new increase the membership on the Contractors' State License Board with to 15—members, as specified,—effective July 1, 2001, and would enact other related provisions. The provisions ereating the new board affecting the board's existence would become inoperative on July 1, 2005 2003.

This bill would become operative only if AB 2370 is enacted and becomes operative.

(2) Under existing law, the board, with the approval of the Director of Consumer Affairs, is required to appoint a registrar of contractors who, among other matters, is responsible for reviewing and investigating complaints regarding licensed contractors filed with the board.

This bill would require the board to establish as a goal, the improvement of its disciplinary system, as specified, and would require the director to appoint a Contractors' State License Board Enforcement Program Monitor no later than January 31, 2001, whose duties would include monitoring and evaluating the board's disciplinary system and reporting his or her findings, as specified, to the board, the Department of Consumer Affairs, and the Legislature. This bill would make the provisions that pertain to the enforcement program monitor inoperative on January 31, 2003.

(3) Existing law requires home construction contracts and home improvement contracts, as defined, to be in writing and to contain specified provisions.

This bill would additionally require those contracts to contain provisions pertaining to the general liability insurance coverage of the contractor party to those contracts.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

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*The people of the State of California do enact as follows:* 

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SECTION 1. Section 7000.6 is added to the Business and Professions Code, to read:

- 7000.6. (a) There is in the Department of Consumer Affairs a Contractors' State License Board, which consists of 15 members.
- (b) The Contractors' State License Board created pursuant to this section shall retain the authority previously vested with the Contractors' State License Board created pursuant to Section 7000.5, prior to the repeal of that section, with respect to conducting all investigations, inquiries, and disciplinary actions or proceedings that were unresolved at the time that section was repealed, and the new board may enforce all disciplinary actions undertaken by the prior board.
  - (e) This section shall become operative on July 1, 2001.
- (d) This section shall become inoperative on July 1, 2005, and, as of January 1, 2006, is repealed, unless a later enacted statute, which becomes effective on or before January 1, 2006, deletes or extends the dates on which it becomes inoperative and is repealed. The repeal of this section renders the board subject to the review required by Division 1.2 (commencing with Section 473).
- SECTION 1. Section 7000.5 of the Business and 24 Professions Code is amended to read:
  - 7000.5. (a) There is in the Department of Consumer Affairs a Contractors' State License Board, which consists of 13 15 members.
- (b) The repeal 28 of this section renders the board 29 to the review required by Division (commencing with Section 473). However, the review of 30 this board by the department shall be limited to only those unresolved issues identified by the Joint Legislative 32 33 Sunset Review Committee.
- 34 (c) This section shall become inoperative on July 1, 35 <del>2001</del> 2003, and, as of January 1, <del>2002</del> 2004, is repealed, 36 unless a later enacted statute, which becomes effective on or before January 1, 2002 2004, deletes or extends the dates on which it becomes inoperative and is repealed.

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SEC. 2. Section 7001 of the Business and Professions Code is amended to read:

7001. All members of the board, except the public members, shall be contractors actively engaged in the contracting business, have been so engaged for a period of not less than five years preceding the date of their appointment and shall so continue in the contracting business during the term of their office. No one, except a public member, shall be eligible for appointment who 10 does not at the time hold an unexpired license to operate as a contractor.

12 The public members shall not be licentiates of the 13 board.

This section shall become inoperative on July 1, 2001, 15 and, as of January 1, 2002, is repealed, unless a later 16 enacted statute, which becomes effective on or before January 1, 2002, deletes or extends the dates on which it becomes inoperative and is repealed.

SEC. 3. Section 7002 of the Business and Professions 20 Code is amended to read:

7002. (a) One member of the board shall be a general 22 engineering contractor, two members shall be general 23 building contractors, two members shall be specialty 24 contractors, one member shall be a member of a labor 25 organization building representing the trades, 26 member shall be an active local building official, and 27 seven eight members shall be public members, one of 28 whom shall be an active local building official. from a 29 statewide senior citizen organization.

(b) No public member shall be a current or former 31 licensee of the board or a close family member of a 32 licensee or be currently or formerly connected with the 33 construction industry or have any financial interest in the 34 business of a licensee of the board. Each public member 35 shall meet all of the requirements for public membership 36 on a board as set forth in Chapter 6 (commencing with Section 450) of Division 1.

38 (c) Each contractor member of the board shall be of recognized standing in his or her branch of the contracting business and hold an unexpired license to

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1 operate as a contractor. In addition, each contractor 2 member shall, as of the date of his or her appointment, be 3 actively engaged in the contracting business and have 4 been so engaged for a period of not less than five years. 5 Each contractor member shall remain actively engaged 6 in the contracting business during the entire term of his or her membership on the board.

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- (d) Each member of the board shall be at least 30 years of age and of good character. In addition, each member 10 shall have been a citizen and resident of the State of California for at least five years next preceding his or her appointment.
- (e) For the purposes of construing this article, the "general 14 terms engineering contractor," 15 building contractor," and "specialty contractor" shall 16 have the meanings given in Article 4 (commencing with Section 7055) of this chapter.

Each contractor member of the board shall be of recognized standing in his or her branch of the contracting business. Each member of the board shall be at least 30 years of age and of good character.

Each member of the board shall have been a citizen and resident of the State of California for at least five years next preceding his or her appointment.

This section shall become inoperative on July 1, 2001, and, as of January 1, 2002, is repealed, unless a later enacted statute, which becomes effective on or before January 1, 2002, deletes or extends the dates on which it becomes inoperative and is repealed.

SEC. 4. Section 7002 is added to the Business and Professions Code, to read:

7002. (a) One member of the board shall be a general engineering contractor, two members shall be general building contractors, two members shall be specialty contractors, one member shall be a member of a labor organization representing the building trades, one member shall be an active local building official, and eight members shall be public members.

For the purposes of construing this article, the terms 40 "general engineering contractor," "general building SB 2029 -6-

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contractor," and "specialty contractor" shall have the 2 meanings given in Article 4 (commencing with Section 3 <del>7055).</del>

Each contractor member of the board shall be of 5 recognized standing in his or her branch of the contracting business, hold an unexpired license to operate as a contractor, and be actively engaged in the contracting business, have been so engaged for a period of not less than five years preceding the date of his or her appointment, and shall so continue in the contracting business during the term of his or her office.

The public members shall not be current or past licensees of the board, a close family member of a licensee, formerly or currently connected with the construction industry, or have any financial interest in the business of a licensee of the board, and shall meet all other requirements for public membership pursuant to Chapter 6 (commencing with Section 450) of Division 1.

Each member of the board shall have been a citizen and resident of the State of California for at least five years next preceding his or her appointment.

- (b) The Governor shall appoint all of the members to the board other than two of its public members, one of whom shall be appointed by the Senate Committee on Rules, and the other shall be appointed by the Speaker of the Assembly.
- (c) Except for the initial appointments, all appointments to this board shall be for a period of four years. Of the initial appointments, two public members and the general engineering contractor appointed by the Governor shall each serve for a term of one year. The public members appointed by the Senate Committee on Rules and the Speaker of the Assembly shall each serve for 34 a term of two years. One of the specialty contractors and 35 the active local building official appointed by the 36 Governor shall each serve for a term of two years. Two of the public members, one of the general building contractors, and the member of a labor organization representing the building trades appointed by the Governor shall each serve a term of three years. The

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remaining two public members, the other general building contractor, and the other specialty contractor 3 appointed by the Governor shall each serve for a term of 4 four years.

This section shall become operative on July 1, 2001.

This section shall become inoperative on July 1, 2005, and as of January 1, 2006, is repealed, unless a later enacted statute, which becomes effective on or before January 1, 2006, deletes or extends the dates on which it becomes inoperative and is repealed.

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SEC. 4. Section 7003 of the Business and Professions Code is amended to read:

7003. Except as otherwise provided, an appointment 15 to fill a vacancy caused by the expiration of the term of office shall be for a term of four years and shall be filled, except for a vacancy in the term of a public member, by 18 a member from the same branch of the contracting business as was the branch of the member whose term has expired. A vacancy in the term of a public member shall 21 be filled by another public member. Each member shall hold office until the appointment and qualification of his or her successor or until the office is deemed to be vacant pursuant to Section 1774 of the Government Code, 25 whichever first occurs.

Vacancies occurring in the membership of the board for any cause shall be filled by appointment for the balance of the unexpired term.

No person shall serve as a member of the board for more than two consecutive terms.

The Governor shall appoint five four of the public 32 members, including the public member who is from a statewide senior citizen organization, the local building official, the member of a labor organization representing the building trades, and the six five contractor members qualified as provided in Section 7002. The Senate Rules Committee and the Speaker of the Assembly shall each appoint a public member. appoint two public members.

This section shall become inoperative on July 1, 2001, and, as of January 1, 2002, is repealed, unless a later SB 2029 — 8 —

enacted statute, which becomes effective on or before
 January 1, 2002, deletes or extends the dates on which it
 becomes inoperative and is repealed.

4 SEC. 6. Section 7003 is added to the Business and 5 Professions Code, to read:

7003. Except as otherwise provided, an appointment 6 to fill a vacancy caused by the expiration of the term of office shall be for a term of four years and shall be filled, 8 9 except for a vacancy in the term of a public member, by 10 a member from the same branch of the contracting business as was the branch of the member whose term has expired. A vacancy in the term of a public member shall 12 13 be filled by another public member. Each member shall 14 hold office until the appointment and qualification of his or her successor or until the office is deemed to be vacant 16 pursuant to Section 1774 of the Government Code, 17 whichever first occurs.

Vacancies occurring in the membership of the board for any cause shall be filled by appointment for the balance of the unexpired term.

No person shall serve as a member of the board for more than two consecutive terms.

The Governor shall appoint six of the public members and the seven members qualified as provided in Section 7002. The Senate Rules Committee and the Speaker of the Assembly shall each appoint a public member.

Appointing powers may appoint members who previously served on the previous board.

29 This section shall become operative on July 1, 2001.

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31 SEC. 5. Section 7007 of the Business and Professions 32 Code is amended to read:

33 7007. Seven *Eight* members constitute a quorum at a board meeting.

Due notice of each meeting and the time and place thereof shall be given each member in the manner provided by the bylaws.

This section shall become inoperative on July 1, 2001, and, as of January 1, 2002, is repealed, unless a later enacted statute, which becomes effective on or before

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January 1, 2002, deletes or extends the dates on which it 2 becomes inoperative and is repealed.

- SEC. 8. Section 7007 is added to the Business and 3 Professions Code, to read: 4
- 5 7007. Eight members shall constitute a quorum at a board meeting. 6
  - This section shall become operative on July 1, 2001.
  - SEC. 9. Section 7011.2 is added to the Business and Professions Code, to read:
  - 7011.2. The board by and with the approval of the director shall appoint a registrar of contractors and fix his or her compensation.
- The registrar shall be the executive officer and 14 secretary of the board and shall carry out all of the administrative duties as provided in this chapter and as delegated to him or her by the board.
- For the purpose of administration of this chapter, there 18 may be appointed a deputy registrar, a chief reviewing and hearing officer and, subject to Section 159.5, other assistants and subordinates as may be necessary.
  - Appointments shall be made in accordance with the provisions of civil service laws.
    - This section shall become operative on July 1, 2001.
  - This section shall become inoperative on July 1, 2005, and, as of January 1, 2006, is repealed, unless a later enacted statute, which becomes effective on or before January 1, 2006, deletes or extends the dates on which it becomes inoperative and is repealed.
- 29 SEC. 10.

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- SEC. 6. Section 7011.7 of the Business and Professions Code is amended to read:
- 7011.7. (a) The registrar shall review and investigate complaints filed in a manner consistent with this chapter and the Budget Act. It is the intent of the Legislature that complaints be reviewed and investigated as promptly as 36 resources allow.
- (b) The board shall set as a goal the improvement of 38 its disciplinary system so that an average of no more than six months elapses from the receipt of a complaint to the completion of an investigation.

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(c) Notwithstanding subdivision (a), the goal for completing the review and investigation of complaints that, in the opinion of the board, involve complex fraud issues or complex contractual arrangements, should be no 5 more than one year.

- SEC. 7. Section 7021 is added to the Business and Professions Code, to read:
- 7021. The board shall conduct the following studies and reviews, and shall report to the department and the 10 Legislature no later than February October 1, 2001.
- (a) The board shall conduct a comprehensive study of 12 the issues surrounding home improvement contracts that involve home equity lending fraud and scams, provide recommendations to deal with this problem.
- (b) The board shall conduct a comprehensive study of 16 its reorganization ("reengineering") plan to restructure and investigation services, 17 intake, mediation, 18 evaluate the impact this effort has had on consumer and 19 industry access to board staff, its ability to reduce 20 timeframes for complaint processing and investigations, 21 increasing mediations, investigations, and legal actions, productivity of staff, and overall costs to the board.
- (c) The board shall conduct a comprehensive study 24 and review of recovery fund programs in California and 25 other states which provide compensation to consumers 26 for financial injury caused by a licensed professional. It should evaluate the effectiveness of these programs and 28 whether such a recovery fund could benefit consumers who are harmed as a result of contractor fraud, poor 30 workmanship, malfeasance, abandonment, 31 perform, or other illegal acts.
- (d) The board shall conduct a comprehensive study in 33 consultation with the Department of Insurance, on the 34 use of surety bonds to compensate homeowners for 35 financial injury sustained as a result of a contractor's 36 fraud, poor workmanship, malfeasance, abandonment, 37 failure to perform, or other illegal acts. This study shall 38 include consideration of the payout criteria of bonds, 39 increasing the bond amount, a "step-bonding" approach 40 based on the amount of the prime contract, and the

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requirement of performance or payment bonds. This study shall additionally consider whether to require contractors to carry general liability insurance and whether to establish a guarantee program in order to provide the appropriate insurance and bond coverage in 5 connection with a homeowner's employment contractor.

(e) The board shall review its current disclosure policy and provide recommended changes.

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This section shall become inoperative on July 1, 2001, and, as of January 1, 2002, is repealed.

SEC. 11. This act shall become operative only if Assembly Bill 2370 of the 1999-2000 Regular Session is enacted and becomes operative.

8. Section 7065.05 of the SEC. **Business** and 16 Professions Code is amended to read:

7065.05. (a) The board shall periodically review and, 18 if needed, revise the contents of qualifying examinations to insure that the examination questions are timely and relevant to the business of contracting. The board shall, in addition, construct and conduct examinations in such a manner as to preclude the possibility of any applicant having prior knowledge of any specific examination question.

(b) The board shall establish a priority list and 26 schedule for the completion of an occupational analysis of its current examinations. The board shall complete this 28 analysis with respect to those examinations having the 29 highest and moderately high need for revision by July 1, 30 2001, and complete this analysis with respect to all remaining examinations for revision by July 1, 2002.

SEC. 9. Section 7092 is added to the Business and Professions Code, to read:

34 7092. (a) (1) The director shall appoint 35 Contractors' State License Board Enforcement Program 36 Monitor no later than January 31, 2001. The director may 37 retain a person for this position by a personal services 38 contract, the Legislature finding, pursuant to Section 39 19130 of the Government Code, that this is a new state 40 function.

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director shall supervise the (2) The enforcement program monitor and may terminate or dismiss him or her from this position.

- (b) The director shall advertise the availability of this 5 position. The requirements for this position include 6 experience in conducting investigations and familiarity with state laws, rules, and procedures pertaining to the 8 board and familiarity with relevant administrative procedures.
- (c) (1) The monitor enforcement program 11 monitor and evaluate the Contractors' State License 12 Board discipline system and procedures, making as his or 13 her highest priority the reform and reengineering of the 14 board's enforcement program and operations, and the 15 improvement of the overall efficiency of the board's 16 disciplinary system.
- (2) This monitoring duty shall be on a continuing basis 18 for a period of no more than two years from the date of 19 the enforcement program monitor's appointment and 20 shall include, but not be limited to, improving the quality 21 *and* complaint processing consistency of 22 investigation and reducing the timeframes for each, 23 reducing any complaint backlog, assuring consistency in 24 the application of sanctions or discipline imposed on 25 licensees, and shall include the following areas: the 26 accurate and consistent implementation of the laws and affecting regarding discipline, staff concerns 27 rules 28 disciplinary matters procedures, appropriate or utilization of licensed professionals to investigate 30 complaints, the board's cooperation with other governmental entities charged with enforcing 32 laws and regulations regarding contractors.
- (3) The enforcement program monitor shall exercise 34 no authority over the board's discipline operations or staff; however, the board and its staff shall cooperate with 36 him or her, and the board shall provide data, information, and case files as requested by the enforcement program 38 monitor to perform all of his or her duties.
- (4) The director shall assist the enforcement program 39 40 monitor in the performance of his or her duties, and the

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1 enforcement program monitor shall have the same investigative authority as the director.

- (d) The enforcement program monitor shall submit 3 4 an initial written report of his or her findings and 5 conclusions to the board, the department, and the 6 Legislature no later than August 1, 2001, and every six 7 months thereafter, and be available to make oral reports 8 to each, if requested to do so. The enforcement program 9 monitor may also provide additional information to either 10 the department or the Legislature at his or her discretion 11 or at the request of either the department or the 12 Legislature. The enforcement monitor shall make his or 13 her reports available to the public or the media. The 14 enforcement program monitor shall make every effort to 15 provide the board with an opportunity to reply to any 16 facts, findings, issues, or conclusions in his or her reports 17 with which the board may disagree.
- (e) The board shall reimburse the department for all 19 of the costs associated with the employment of an 20 enforcement program monitor.

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- (f) This section shall remain in effect only until January 31, 2003, and as of that date is repealed, unless a 23 later enacted statute, that is enacted before January 31, 2003, deletes or extends that date.
  - SEC. 10. Section 7159.3 is added to the Business and Professions Code, to read:
- 7159.3. A home improvement contract shall be 28 accompanied by and include all of the following:
- (a) A statement prepared by the regulation that emphasizes the value of commercial 30 general liability insurance and encourages the owner or tenant to verify the contractor's insurance coverage and status.
- 34 (b) A check box indicating whether or not the 35 contractor carries commercial general liability insurance, 36 and if that is the case, the name and the telephone 37 number of the insurer.
- 38 (c) A checklist prepared by the board through owner regulation setting forth the items that 40 contracting for home improvement should consider

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1 when a proposed home reviewing improvement 2 contract.

- 3 SEC. 11. Section 7164 of the Business and Professions Code is amended to read:
- 5 7164. (a) Notwithstanding Section 7044, 6 contract and any changes in a contract, between an owner and a contractor, for the construction of a single-family dwelling to be retained by the owner for at 9 least one year shall be evidenced in writing signed by 10 both parties.
  - (b) The writing shall contain the following:
- 12 (1) The name, address, and license number of the 13 contractor.
- (2) The approximate dates when the work will begin 15 and be substantially completed.
- (3) A legal description of the location where the work 17 will be done.
- (4) The language of the notice required pursuant to 19 Section 7018.5.
- (5) (A) A statement prepared by the board through 21 regulation that emphasizes the value of commercial general liability insurance and encourages the owner to 23 *verify the contractor's insurance coverage and status.*
- (B) A check box indicating whether or not 25 contractor carries commercial general liability insurance, 26 and if that is the case, the name and the telephone 27 number of the insurer.
- (c) The writing may also contain other matters agreed 29 to by the parties to the contract. The writing shall be 30 legible and shall clearly describe any other document 31 which is to be incorporated into the contract. Prior to 32 commencement of any work, the owner shall be 33 furnished a copy of the written agreement, signed by the 34 contractor. The provisions of this section are not exclusive and do not relieve the contractor from compliance with 36 all other applicable provisions of law.

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38 (d) Every contract subject to the provisions of this 39 section shall contain, in close proximity to the signatures 40 of the owner and contractor, a notice in at least 10-point SB 2029

- 1 bold type or in all capital letters, stating that the owner 2 has the right to require the contractor to have a 3 performance and payment bond and that the expense of 4 the bond may be borne by the owner.